



8/09/04

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

KRACK, Mike

Serial No.: 09/917,576

Filed: July 27, 2001

Atty. File No.: 4366-37

For: "METHOD OF PROVIDING  
SPEECH RECOGNITION FOR IVR  
AND VOICE MAIL SYSTEMS"

Mail Stop Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

) Group Art Unit: 2645

) Examiner: GAUTHIER, GERALD

AMENDMENT AND RESPONSE

"EXPRESS MAIL" MAILING LABEL NUMBER: EV 539129231 US  
DATE OF DEPOSIT: 8/6/04

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
DEPOSITED WITH THE UNITED STATES POSTAL SERVICE  
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UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS  
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1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Barbara Tyndall

SIGNATURE:

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AUG 12 2004

Technology Center 2600

Dear Sir:

Applicant submits this Amendment and Response to address the Office Action having a mailing date of May 7, 2004 (Paper No. 12). Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.